

December 4, 2020

Dear Stockholder:

I am writing to you on behalf of the board of directors (the “Board”) of NorthStar Healthcare Income, Inc. (“NorthStar Healthcare”) about an unsolicited “mini” tender offer being made for your shares of NorthStar Healthcare’s common stock by Comrit Investments 1, LP (“Comrit”), an unaffiliated third party, in what we believe is an opportunistic attempt to purchase your shares at a discounted price.

Comrit has notified NorthStar Healthcare that it has made an unsolicited tender offer to all of our stockholders (the “Offer”). You may have already received Comrit’s Offer materials. Comrit is offering to purchase up to an aggregate of 1,960,784 shares of NorthStar Healthcare’s common stock at a price of \$1.02 per share (the “Offer Price”).

The Board has carefully evaluated the terms of the Offer and has unanimously determined that the Offer is not in the best interests of NorthStar Healthcare’s stockholders. Although each stockholder has his or her individual liquidity needs and must evaluate the Offer accordingly, the Board does not recommend or endorse the Offer and recommends that NorthStar Healthcare’s stockholders not tender their shares.

If you wish to reject the Offer and retain your shares, no action is necessary. If you have already agreed to tender your shares pursuant to the Offer, you may withdraw your acceptance of the Offer by notifying Comrit at any time prior to the termination of the Offer, which does not initially expire until December 30, 2020.

In evaluating the terms of the Offer, the Board has: (1) consulted with members of NorthStar Healthcare’s management, CNI NSHC Advisors, LLC, NorthStar Healthcare’s advisor, and such legal and other advisors as deemed appropriate by the Board; (2) reviewed the terms and conditions of the Offer; (3) considered other information relating to NorthStar Healthcare’s business, financial condition and portfolio of assets; and (4) taken into account that Comrit is making the Offer for investment purposes with the intention of making a profit from any tendered shares.

The following are the material factors considered by the Board in evaluating the Offer:

1. The Offer Price is substantially below NorthStar Healthcare’s estimated net asset value per share of \$6.25 as of June 30, 2019 (the “Estimated Value”), which was determined by the Board on December 3, 2019. As disclosed in NorthStar Healthcare’s Current Report on Form 8-K filed with the Securities and Exchange Commission (the “SEC”) on December 9, 2019 (the “December 2019 8-K”), the Estimated Value was based on the estimated value of NorthStar Healthcare’s assets less the estimated value of NorthStar Healthcare’s liabilities, divided by the number of shares of NorthStar Healthcare’s common stock outstanding, all as of June 30, 2019. The information used to generate the estimated value per share, including market information, investment- and property-level data and other information provided by third parties, was the most recent information practically available as of June 30, 2019. The estimated value of NorthStar Healthcare’s assets and liabilities is as of a specific date and is expected to fluctuate over time in response to, among other things, NorthStar Healthcare’s operating performance, changes in capitalization rates, rental and growth rates, the financial impact of COVID-19, changes in laws or regulations impacting the healthcare industry, demographic changes, the amount of distributions on NorthStar Healthcare’s common stock and other factors discussed in NorthStar Healthcare’s publicly available annual, quarterly and other reports. NorthStar Healthcare expects to announce an updated estimated net asset value per share as of June 30, 2020 prior to December 31, 2020, which will be disclosed on a Current Report on Form 8-K filed with the SEC.

Although the Board relies on estimated values of NorthStar Healthcare's assets and liabilities, the Estimated Value, or any subsequent estimated value of the shares, may bear no relationship to NorthStar Healthcare's book or asset value. In addition, the Estimated Value, or any subsequent estimated value of the shares, may not represent the price at which shares of NorthStar Healthcare's common stock would trade on a national securities exchange, the amount realized in a sale, merger or liquidation of NorthStar Healthcare or the amount a NorthStar Healthcare stockholder would realize in a private sale of shares. Please see the December 2019 8-K for more information about the determination of the Estimated Value.

2. Comrit states that the Offer is being made **“for investment purposes and with the intention of making a profit from the ownership of the [s]hares”** and admits that in establishing the purchase price of \$1.02 per share, it was **“motivated to establish the lowest price which might be acceptable”** to NorthStar Healthcare's stockholders. Moreover, Comrit acknowledges that it has **“not made an independent appraisal of the [s]hares or [NorthStar Healthcare's] properties”** and that Comrit is **“not qualified to appraise real estate.”**
3. Comrit further acknowledges that the Offer Price has not been the subject of any fairness opinion, and Comrit has made no representation regarding the fairness of the Offer Price.
4. There is no guarantee that the Offer can or will be completed as soon as Comrit contemplates in the Offer. The Offer does not initially expire until December 30, 2020, and this date may be extended by Comrit, subject to compliance with applicable securities laws, in its sole discretion.
5. Comrit expressly reserves the right to amend the terms of the Offer, including by decreasing the Offer Price or by changing the number of shares being sought or the type of consideration, at any time before the Offer expires. Please note that if Comrit decreases the Offer Price and you already tendered your shares, you would have to withdraw your tender prior to the expiration date of the Offer in order to avoid selling your shares at the lower price.

In summary, we believe the Offer represents an attempt by Comrit to acquire NorthStar Healthcare shares at a low price in order to profit upon a potential future liquidity event and, as a result, deprive the stockholders tendering their shares of the potential opportunity to realize the full long-term value of their shares. As provided by Comrit in the Offer, stockholders who tender their shares pursuant to the Offer would thus give up their rights to distributions, if any, after December 30, 2020 (or such other date to which the Offer may be extended).

The Board acknowledges that each stockholder must evaluate whether to tender his or her shares in the Offer and that, because there is no established trading market for the shares, an individual stockholder may determine to tender based on, among other considerations, such stockholder's liquidity needs. In making a decision whether or not to tender his or her shares, each stockholder should keep in mind that NorthStar Healthcare's share repurchase program enables stockholders to sell their shares in only very limited circumstances and has been suspended since April 30, 2020. In addition, the Board makes no assurances regarding the timing of providing liquidity to stockholders or the value of the shares that may be realizable in connection with a liquidity event. The Board also makes no assurances regarding the payment of future distributions, if any, which are subject to change based on, among other factors, NorthStar Healthcare's operating performance and capital needs.

The Board understands that you must make your own independent decision whether to tender or refrain from tendering your shares. We strongly urge you to carefully consider all aspects of the Offer in light of your own circumstances, including (i) your investment objectives, (ii) your financial circumstances, including your tolerance for risk and need for immediate liquidity that cannot be satisfied by other means, (iii) other financial opportunities available to you, (iv) your own tax position and tax consequences and (v) other factors you determine are relevant to your decision. You should carefully review all of the Offer documents sent to you by Comrit, as well as NorthStar Healthcare's publicly available annual, quarterly and other reports, and consult with your own

financial, tax and other advisors in evaluating the Offer before deciding whether to tender your shares of NorthStar Healthcare's common stock.

PLEASE CONSULT WITH YOUR TAX ADVISOR ABOUT THE IMPACT OF A SALE OF YOUR SHARES AND ITS IMPACT ON YOUR PERSONAL SITUATION.

Finally, the SEC has cautioned investors about mini-tender offers, which are offers to purchase less than 5% of a company's outstanding shares, thereby avoiding the filing, disclosure and procedure requirements adopted by the SEC for the protection of investors. Additional information about mini-tender offers is available on the SEC's website at: www.sec.gov/reportspubs/investor-publications/investorpubsminitendhtm.html.

Should you have any questions or need further information about your options, please feel free to contact NorthStar Healthcare at 590 Madison Avenue, 34th Floor, New York, New York 10022, Attn: Investor Relations (telephone: 877-940-8777).

Sincerely,

A handwritten signature in black ink, appearing to read "R. S. Welch", is centered on a light gray rectangular background.

Richard S. Welch

Chairman